HP3000 Legacy Server
Post Warranty Support

Sherlock Services offers Post Warranty Support for hardware break/fix and software phone assistance. The HP3000 may no longer be a supported product by HP but it is still serving thousands of users with quality performance. We understand the legacy issues with MPE and can work with you to provide ongoing support until YOU declare the system is obsolete.

Sherlock Services

Since 1991 providing experience and dedication supporting multi-vendor environments

Sherlock Services is one of the premier post warranty providers of hardware and software support for HP, 3PAR, Hitachi, Compellent, IBM, LSI, Dell, Sun, EMC and various other products. The Sherlock Services Mission is to maintain our customer's infrastructure so that they can operate 24x7x365 without interruption to their business.

Sherlock Services offers support contracts that vary from 5 day - 8am-5pm next day response to 24x7 - 4 hour response depending on your needs. With local parts and technicians, we are able to solve hardware failures quickly and cost effectively. With our Proactive Health Check Assessment, we discover potential problems in advance to avoid possible future downtime. Our support technicians are fully certified and are capable of performing assessments, installation, maintenance, and administration of all systems, storage, printers and peripherals.

We provide support for the following models:

**HP 3000 Servers
PA-RISC 1.0**

- 925, 930, 939, 949
- 950, 955, 960, 980

**HP 3000 Servers
PA-RISC 2.0**

- 996, A and N Class
- 9x9 Series

**HP 3000 Servers
PA-RISC 1.1**

- 917, 920, 922, 927
- 937, 947, 948, 957
- 958, 967, 977, 987
- 990, 991, 992, 995
- 918, 968, 978, 988

Note: Not all supported products may be listed

**Need a Quote?
Call us at:
866-827-6804**

8am – 5pm Next Day Support Package
- Hardware break / fix (audit required)
- Basic O/S remedial support
- 4 hour maximum call back from our help desk
- Next day parts
- Monday-Friday 8-5 remote telephone support

8am – 8pm Same Day Support Package
- Hardware break / fix (audit required)
- Basic O/S remedial support
- Same day parts during regular business hours
- On-site maintenance kit
- Monday-Friday 8-8 remote telephone support

24 x 7 x 4hr Support Package
- Hardware break / fix (audit required)
- Basic O/S remedial support
- 4 hour maximum call back from our help desk
- Same day parts
- On-site maintenance kit
- Unlimited telephone support

24 x 7 x 4hr Phone-in Software Support
- Basic O/S support / troubleshooting
- Advice and support with Admin functions
- Unlimited telephone support

Please contact a Sherlock Services Account Rep to tailor a support agreement to fit your business needs.

NEED DATA CENTER EQUIPMENT MOVED?

Let Sherlock Services help you design an action plan to minimize downtime, control spending, reduce liability, and provide a smooth transition. With years of experience in moving equipment, we are capable of moving a single system or a whole computer room. Whether it is between buildings on the same campus or across the country, we can get the job done.

**866.827.6804
SherlockServices.com**

Relax… We've Got You Covered…