

# Relocation Services

## Media Destruction and ITAD



Let Sherlock Services help you design an action plan to minimize downtime, control spending, reduce liability, and provide a smooth transition. With years of experience in moving equipment, we are capable of moving a single system or a whole computer room. Whether it is between buildings on the same campus or across the country, we can get the job done.

### Sherlock Services

Over 25 years of experience and dedication supporting multi-vendor environments

Sherlock Services is one of the premier post warranty providers of hardware and software support for HP, 3PAR, Hitachi, Compellent, IBM, LSI, Dell, Sun, EMC and various other products. The Sherlock Services Mission is to maintain our customer's infrastructure so that they can operate 24x7x365 without interruption to their business.

Sherlock Services offers support contracts that vary from 5 day - 8am-5pm next day response to 24x7 - 4 hour response depending on your needs. With local parts and technicians, we are able to solve hardware failures quickly and cost effectively. With our Proactive Health Check Assessment, we discover potential problems in advance to avoid possible future downtime. Our support technicians are fully certified and are capable of performing assessments, installation, maintenance, and administration of all systems, storage, printers and peripherals.

### Physical Migration

Your equipment is too critical to your organization's success to leave in the hands of inexperienced movers. We'll help you plan, provide de-racking services, pack, move every device using our state of the art moving strategies, supplies and trucks and perform all re-racking services. With many years of experience transporting high-value materials, you can be sure that every device will arrive in the condition before it left.



### Project Planning and Management

Sherlock Services has a proven methodology to ensure everything has been given careful consideration. Even the simplest of steps missed can lead to catastrophe. Moving equipment is no easy task. It requires careful planning and a proven process. Let our knowledge of planning major data moves protect your organization and keep you up and running throughout the project life cycle. Our experienced project managers, move techs and drivers will walk you through every step to ensure your team understands our process and more importantly we understand your requirements.

### Media Destruction and ITAD

Many times in the moving process, there are old servers or storage that has been decommissioned for a long time and can't be put out to the dumpster for EPA reasons. Sherlock Services provides the process for which all media (i.e. tapes, disk drives, floppy disks, cartridges and other miscellaneous storage devices) will be erased to meet the DOD 5220.22-M specifications, and then destroyed utilizing our shredding process. We provide documentation and pictures demonstrating the acquisition process, sealing of the transport vehicle, cutting the seal, loading the equipment and media onto the conveyor, and then finally shredded into a pile of scrap material. For equipment that is no longer usable and needs an appropriate disposition, Sherlock Services can provide Secure ITAD (Information Technology Asset Disposition). All equipment is properly disposed in accordance with the EPA. All media is DOD wiped to meet all security needs. Once completed, a COD (Certificate of Destruction) is provided with serial numbers of all media destroyed. An EPA document can be provided upon request.



● Service Locations

- Asia
- Australia
- Europe
- Middle East
- North America
- South America

866.827.6804

SherlockServices.com



Relax... We've Got You Covered...